

| Product Line | Day | Date | Time | Session | Room | Topic | Description | Presenter |
|--|-----------|-----------|---------------------|-----------------------|---------------------------------------|--|--|--|
| Paid Training Day | Tuesday | 5/9/2023 | 7:00 AM - 8:30 AM | Breakfast | Reflections Room | Breakfast | Breakfast | |
| Bus leaves from Sheraton Station Square for PSEC facility at 7:45 a.m. | | | | | | | | |
| Paid Training - DA, Full Day | Tuesday | 5/9/2023 | 8:30 AM - 3:30 PM | 1 | Sheraton - Room TBD | DA - YFA Advanced Training | Yukon Feeder Automation Advanced User Training | Jasmin Giroux-Maltais, Charlene Ericson |
| Paid Training - AMI/Yukon | Tuesday | 5/9/2023 | 8:30 AM - 12:00 PM | 2 | PSEC - Room C | AMI RF Project Refresher Training | Refresher training course for starting and maintaining an Eaton RF AMI system. Course will cover quick start tips, best practices, advanced system practices, system health monitoring, and what to expect from the transition from Project Deployment to Eaton Support. All Levels of AMI Users are Welcome. | AMI Deployment Team, Rena Wang |
| Paid Training - AMI/Yukon | Tuesday | 5/9/2023 | 8:30 AM - 12:00 PM | 3 | PSEC - Room D | Advanced RF Network Training | Deep Dive into the Concepts and Field Behavior of the Eaton RF Mesh Network explained by Eaton Engineers | Eaton Engineering Personnel |
| Paid Training - DR | Tuesday | 5/9/2023 | 8:30 AM - 12:00 PM | 4 | Sheraton - Fountain View Room | RF Mesh Demand Response Basics | Adding DR to your RFN AMI system? This session will discuss best practices for RFN DR and will provide attendees an opportunity to create and operate a RFN DR system in a test environment. | Roger Rognli, Ryan Brager, Yash Patel |
| Paid Training - SA | Tuesday | 5/9/2023 | 8:30 AM - 12:00 PM | 5 | Sheraton - Room TBD | Cyber Security for OT | Cyber-Security Reliability and security of the electricity infrastructure are key objectives of the Smart Grid initiative. We will examine the threat against the critical infrastructure, how it has been evolving, and examine how the threat is being handled. The basic concepts of information security will be discussed, as well as the policies and standards applicable to the power industry. Then we will examine the architecture of substation and distribution automation systems, discuss security requirements, and provide detailed explanations on the applicable technologies. | Eric Lebeau |
| Paid Training | Tuesday | 5/9/2023 | 12:00 PM - 1:00 PM | Lunch | | Lunch | Lunch | |
| Paid Training - DR | Tuesday | 5/9/2023 | 1:00 PM - 3:30 PM | 6 | Sheraton - Fountain View Room | Cellular Demand Response Training | A robust two-way DR technology can replace your old one-way system or enhance your existing system. If you are new to DR, a cellular system might be right for you. This session will discuss the inner working of Eaton's Cellular DR offering. | Roger Rognli, Ryan Brager, Yash Patel |
| Paid Training - SA | Tuesday | 5/9/2023 | 1:00 PM - 3:30 PM | 7 | Sheraton - Room TBD | Creating simple and advanced HMI display with SMP Gateway. | Walk through the implementation of an HMI (single line diagrams, face plates, templating, Alarm annunciation) | Brian Benach, Francois Turcotte |
| Paid Training - AMI/Yukon | Tuesday | 5/9/2023 | 1:00 PM - 2:30 PM | 8 | PSEC - Room C | Yukon: Virtual Devices and Calculated Points, Trends, and Point Importer | An overview of how to create and use Virtual Devices in Yukon to generate system and meter trends and calculate aggregated data points. | AMI Deployment Team |
| Paid Training - AMI/Yukon | Tuesday | 5/9/2023 | 2:45 PM - 4:00 PM | 9 | PSEC - Room C | RFN Gateway Networking and Tools | A deep dive into the RF Gateway, best practices in managing your network, and tips and tricks on troubleshooting your infrastructure. | AMI Deployment Team |
| Paid Training - AMI/Yukon | Tuesday | 5/9/2023 | 1:00 PM - 2:00 PM | 10 | PSEC - Room D | Network Runner (Field Tool) Training | Users' training session focused on the effectively using the Network Runner Field Tool in your RF Deployments. | AMI Deployment Team, Rena Wang |
| Paid Training - AMI/Yukon | Tuesday | 5/9/2023 | 2:15 PM - 4:00 PM | 11 | PSEC - Room D | RF Network Technician Training: Tools and Tricks | In-depth training for getting the most out of your RF network and Gateways. Includes using Network Manager, gateway tools and gathering critical information such as logs. | AMI Deployment Team |
| Bus leaves from Sheraton Station Square hotel for PSEC facility at 3:45 p.m. | | | | | | | | |
| Networking | Tuesday | 5/9/2023 | 4:00 PM - 6:00 PM | Hospitality Reception | Eaton Power Systems Experience Center | Hospitality Reception Eaton Power Systems Experience Center 130 Commonwealth Dr., Warrendale, PA 15086 | Bus will leave the Sheraton station square at 3:45 p.m. to bring attendees to the Eaton Power Systems Experience Center for cocktails, hors d'oeuvres, and tours of the facility including product demos. | |
| Bus leaves from PSEC to Sheraton Station Square hotel at 5:00 p.m. and 6:15 p.m. | | | | | | | | |
| Welcome | Wednesday | 5/10/2023 | 6:30 AM - 8:00 AM | Breakfast | Reflections Room | Breakfast | Breakfast | |
| Welcome | Wednesday | 5/10/2023 | 8:00 AM - 8:15 AM | 1 | Grand Station 2 | General Session: Welcome | Welcome to Eaton's EAS User Conference | Thierry Godart |
| Welcome | Wednesday | 5/10/2023 | 8:15 AM - 9:00 AM | 2 | Grand Station 2 | Keynote Session: State of the Industry | Utility industry leaders discuss the state of the industry and discuss innovation opportunities, emerging trends and government investment. | Bill Tyndall, panel TBD |
| Welcome | Wednesday | 5/10/2023 | 9:00 AM - 9:15 AM | Break | | Break | Break | |
| Welcome | Wednesday | 5/10/2023 | 9:15 AM - 10:45 AM | 3 | Grand Station 2 | Harnessing Your AMI System for Advanced Analytics | Learn more about how Eaton is already supporting Data Analytics with its AMI system as well as a discussion of future potential. This session will include use cases involving phase detection, transformer monitoring, EV and will also showcase voltage monitoring using Delaware Electric's recent efforts as an example. | CJ Meyers, Michael Sharp, and Louise Heanue |
| Welcome | Wednesday | 5/10/2023 | 10:30 AM - 10:45 AM | Break | | Break | Break | |
| Welcome | Wednesday | 5/10/2023 | 11:00 AM - 12:00 PM | 4 | Grand Station 2 | Brightlayer Utilities Suite Overview | Learn more about our other Energy Automation Solutions that you may not be as familiar with. Product briefing will cover our CYME power engineering suite, as well as our Distribution Automation and Substation Automation products. | Patty Seifert and Product Owner Panel |
| Welcome | Wednesday | 5/10/2023 | 12:00 PM - 1:00 PM | Lunch | Reflections Room | Lunch | Lunch | |
| AMI/Yukon | Wednesday | 5/10/2023 | 1:00 PM - 2:00 PM | 1 | Grand Station 3 + 4 | AMI Deep Dive | Exploration of Eaton's AMI Full Product Suite | AMI Product Managers |
| AMI/Yukon | Wednesday | 5/10/2023 | 2:00 PM - 2:15 PM | Break | | Break | Break | |
| AMI/Yukon | Wednesday | 5/10/2023 | 2:15 PM - 3:15 PM | 2 | Grand Station 3 + 4 | What's New with Eaton AMI? - Product Roadmap | What is new in Eaton AMI? What new products are we working on? | AMI Product Managers |
| AMI/Yukon | Wednesday | 5/10/2023 | 3:15 PM - 3:30 PM | Break | | Break | Break | |
| AMI/Yukon | Wednesday | 5/10/2023 | 3:30 PM - 4:30 PM | 3 | Grand Station 3 + 4 | Yukon: Data Exports, Data Analytics and Other Limitations | Sessions focused on basic data analysis in Yukon, using the built-in tools such as the Data Export tool, as well as some tips and tricks for working with Yukon data in Excel. | David Sutton, Jim Roche, Michael Sharp, Jimmy Kreuz |
| DR | Wednesday | 5/10/2023 | 1:00 PM - 2:00 PM | 1 | Grand Station 5 | What's New with Eaton DR? - Product Roadmap | Eaton DR Roadmap: what's new since last year and working on for next year. Hardware and Software Topics will be covered. Product Spotlights: Disconnect Meter as a DR device, Cellular Switches, LCR7600, Connected Device Control. | Ryan Brager |
| DR | Wednesday | 5/10/2023 | 2:00 PM - 2:15 PM | Break | | Break | Break | |
| DR | Wednesday | 5/10/2023 | 2:15 PM - 3:15 PM | 2 | Grand Station 5 | Tiered Control - Adding Advanced Options to Standard Control | A Customer Presentation highlighting the use of addressing, priorities, constraints, enrollment, and virtual meter points to answer additional control opportunity. | Vernon Bosshardt (Dixie Power), Roger Rognli, Rena Wang |
| DR | Wednesday | 5/10/2023 | 3:15 PM - 3:30 PM | Break | | Break | Break | |
| DR | Wednesday | 5/10/2023 | 3:30 PM - 4:30 PM | 3 | Grand Station 5 | Customer Panel: HVAC DR Applications | Customer panel discussing HVAC DR applications beyond simple AC. Discussion will include Space Heating Control, Strip Heat Control, Dual Fuel Control, Electric Thermal Storage Control, and Mini-split Control. | Michael Corn (Duke Energy), Midwest Coops to be determined, Roger Rognli |
| SA | Wednesday | 5/10/2023 | 1:00 PM - 2:00 PM | 1 | Woodlawn 1 | SMP SG-4260 Product Deep Dive | What's New and Roadmap Discussion | Francois Turcotte |

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|-----------------|-----------|-----------|---------------------|---------------|---------------------|---|---|--|
| SA | Wednesday | 5/10/2023 | 2:00 PM - 2:15 PM | Break | | Break | Break | |
| SA | Wednesday | 5/10/2023 | 2:15 PM - 3:15 PM | 2 | Woodlawn 1 | Using SMP IO-2330 for Legacy RTU Retrofit | Customer presentation on how they used the SG-4260 and IO-2330 to replace legacy RTU. | Francois Turcotte , Customer (TBD) |
| SA | Wednesday | 5/10/2023 | 3:15 PM - 3:30 PM | Break | | Break | Break | |
| SA | Wednesday | 5/10/2023 | 3:30 PM - 4:30 PM | 3 | Woodlawn 1 | SMP New product development update | Discussion on DA-3050 product release. Also exchange on the Virtual SMP project. | Francois Turcotte |
| DA | Wednesday | 5/10/2023 | 1:00 PM - 2:00 PM | 1 | Woodlawn 2 | YFA - Predictive Analysis at PHI | | |
| DA | Wednesday | 5/10/2023 | 2:00 PM - 2:15 PM | Break | | Break | Break | |
| DA | Wednesday | 5/10/2023 | 2:15 PM - 3:15 PM | 2 | Woodlawn 2 | Reliability and Power Quality Solutions | Overview of combined Eaton solutions for reliability and power quality including IVVC, Cap Bank Control, CYME, Switchgear, Regulators, Capacitors | Eaton System Application Engineers/Product Management Team, Eaton Engineering Personnel |
| DA | Wednesday | 5/10/2023 | 3:15 PM - 3:30 PM | Break | | Break | Break | |
| DA | Wednesday | 5/10/2023 | 3:30 PM - 4:30 PM | 3 | Woodlawn 2 | Reliability and Power Quality Solutions cont. | Continued presentation - overview of combined Eaton | Eaton System Application |
| Networking | Wednesday | 5/10/2023 | 5:30 PM - 8:30 PM | Entertainment | Gateway Clipper | Gateway Clipper | Gateway Clipper riverboat voyage, along Pittsburgh riverfront. Dinner and drinks on board. | |
| General Session | Thursday | 5/11/2023 | 7:00 AM - 8:00 AM | Breakfast | Reflections Room | Breakfast | Breakfast | |
| General Session | Thursday | 5/11/2023 | 8:00 AM - 8:45 AM | 1 | Grand Station 2 | Supporting Renewables with Demand Response | From the Carolinas to Michigan to Alaska: Examples of three utilities' ideas for using DR to support Renewable Generation. | Michael Corn (Duke Energy), Michigan and Alaskan Utilities to be determined; Moderated by Roger Rognli |
| General Session | Thursday | 5/11/2023 | 8:45 AM - 9:00 AM | Break | | Break | Break | |
| General Session | Thursday | 5/11/2023 | 9:00 AM - 10:00 AM | 2 | Grand Station 2 | Yukon: What's New and Path for Legacy Users | Find out what Eaton's been adding to your favorite software over the last 12 months. In addition, the retirement of Java Client-Based Tools will change your use of the Yukon software. Join us for an overview of the migrated functionality. | David Sutton |
| General Session | Thursday | 5/11/2023 | 10:00 AM - 10:15 AM | Break | | Break | Break | |
| General Session | Thursday | 5/11/2023 | 10:15 AM - 10:45 AM | 3 | Grand Station 2 | Customer Forum | A Group Discussion of EV Chargers and other Emerging Grid Challenges, Software Integrations such as CIS, OMS, etc., and other Q&A Discussion using Menti | |
| General Session | Thursday | 5/11/2023 | 10:45 AM - 11:00 AM | Break | | Break | Break | |
| General Session | Thursday | 5/11/2023 | 11:00 AM - 12:00 PM | 4 | Grand Station 2 | Networking 101 and Security Vulnerabilities | Connecting the dots from external vulnerabilities and to the AMI network and best practices to ensure a minimal attack plane. Also a brief overview of how we will be changing our Yukon software support going forward to ensure security from ever-changing exploits. | Nathan Brown and David Sutton |
| General Session | Thursday | 5/11/2023 | 12:00 PM - 1:00 PM | Lunch | | Lunch | Lunch | |
| AMI/Yukon | Thursday | 5/11/2023 | 1:00 PM - 2:00 PM | 1 | Grand Station 3 + 4 | AMI/DR RF Network Overview | A useful briefing on analyzing and troubleshooting your RF network. Includes an overview on what tools to use and gateway tools and gathering critical information such as logs to better understand your network health and status. | Eaton Engineering Personnel |
| AMI/Yukon | Thursday | 5/11/2023 | 2:00 PM - 2:15 PM | Break | | Break | Break | |
| AMI/Yukon | Thursday | 5/11/2023 | 2:15 PM - 3:15 PM | 2 | Grand Station 3 + 4 | Navigating Commercial Meter Differences | Deciding which Commercial Meter to purchase or navigating a system with multiple meter types? This session will highlight the available data, Read/Transfer Abilities, and Key Differences of the different Commercial Meters that Eaton supports. | TBD |
| AMI/Yukon | Thursday | 5/11/2023 | 3:15 PM - 3:30 PM | Break | | Break | Break | |
| AMI/Yukon | Thursday | 5/11/2023 | 3:30 PM - 4:30 PM | 3 | Grand Station 3 + 4 | Yukon Mapping and the Use of the Shapefile Integration | Let's review the available mapping features for managing your RF network and discuss how to take advantage of the recent ability to add map layers via shapefiles from your GIS | David Sutton |
| DR | Thursday | 5/11/2023 | 1:00 PM - 1:50 PM | 1 | Grand Station 5 | Cellular Demand Response | Adding Cellular Switches to an existing Yukon system? This session will focus on how the Cellular DR system works and the two-way data available. | Ryan Brager and Yash Patel |
| DR | Thursday | 5/11/2023 | 2:00 PM - 2:15 PM | Break | | Break | Break | |
| DR | Thursday | 5/11/2023 | 2:00 PM - 2:50 PM | 2 | Grand Station 5 | Connected Devices and their Applications to DR, EE, and TOU Rates | This session will discuss how Eaton's Connected Devices and the Brightlayer Home App can be used to support your DR, EE, and TOU rate programs. | Rashhan, Roger |
| DR | Thursday | 5/11/2023 | 3:15 PM - 3:30 PM | Break | | Break | Break | |
| DR | Thursday | 5/11/2023 | 3:10 PM - 4:00 PM | 3 | Grand Station 5 | Using Two-Way DR Data | What is Two-Way DR data, what can it be used for? What does Yukon Monitor for you, what can you monitor yourself? | Yash Patel and Rena Wang |
| SA | Thursday | 5/11/2023 | 1:00 PM - 2:00 PM | 1 | Woodlawn 1 | IED Fleet Management Solution for Utilities | Overview of IMS in the context of helping utilities manage large fleets of devices. | Patrick Cossette |
| SA | Thursday | 5/11/2023 | 2:00 PM - 2:15 PM | Break | | Break | Break | |
| SA | Thursday | 5/11/2023 | 2:15 PM - 3:15 PM | 2 | Woodlawn 1 | SCADA Solution for Cooperatives and Municipalities | Overview of Visual T&D as a cost-effective SCADA solution for small utilities. | Patrick Cossette |
| SA | Thursday | 5/11/2023 | 3:15 PM - 3:30 PM | Break | | Break | Break | |
| SA | Thursday | 5/11/2023 | 3:30 PM - 4:30 PM | 3 | Woodlawn 1 | OPEN | | |
| DA | Thursday | 5/11/2023 | 1:00 PM - 2:00 PM | 1 | Woodlawn 2 | DA Hardware Product Dive | Overview of DA hardware product line | Distribution Automation Product Team |
| DA | Thursday | 5/11/2023 | 2:00 PM - 2:15 PM | Break | | Break | Break | |
| DA | Thursday | 5/11/2023 | 2:15 PM - 3:15 PM | 2 | Woodlawn 2 | Reliability and Power Quality Solutions cont. | Continued presentation - overview of combined Eaton solutions for reliability and power quality including IVVC, Cap Bank Control, CYME, Switchgear, Regulators, Capacitors | Eaton System Application Engineers/Product Management Team, Eaton Engineering Personnel |
| DA | Thursday | 5/11/2023 | 3:15 PM - 3:30 PM | Break | | Break | Break | |
| DA | Thursday | 5/11/2023 | 3:30 PM - 4:30 PM | 3 | Woodlawn 2 | Reliability and Power Quality Solutions cont. | Continued presentation - overview of combined Eaton solutions for reliability and power quality including IVVC, Cap Bank Control, CYME, Switchgear, Regulators, Capacitors | Eaton System Application Engineers/Product Management Team, Eaton Engineering Personnel |
| General Session | Thursday | 5/11/2023 | 4:30 PM - 5:00 PM | 4 | Grand Station 2 | Closing Comments | Thank you for attending the 2023 Eaton Users' Group | Thierry Godart |