Brightlayer Utilities suite Pittsburgh User Group

Feeder Automation

Charlene Ericson – Product Owner Jasmin Giroux-Maltais – Product Manager



User Group Agenda

- Upcoming 3.3R1
- Buy-a-Feature Game Review
- Roadmap
- Customer use case Carroll EMC
- Data analytics technologies
- Open Mic



Improve Eaton logo embedded in event emails



New Analog Measurement Shape



Generic Single-Phase Device

Automation Configuration \ Device Types \ Switching Device

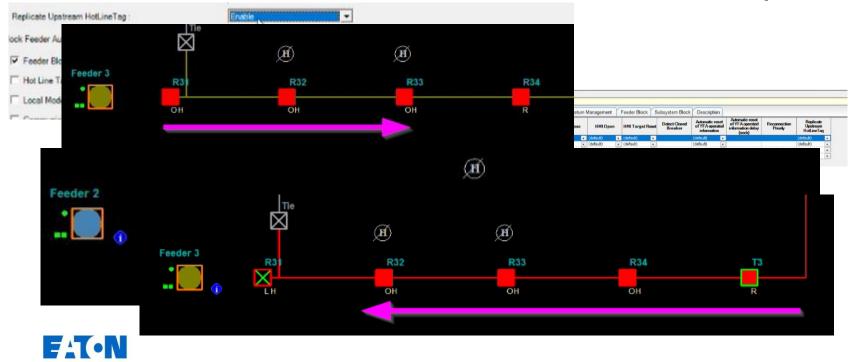
Define all used device types in this table. Device types should be defined before devices.



| | ID | Control (IED) Type | Fault Capability | Connected Phase | Break Load | Make Load | |
|---|---------------|--------------------|----------------------|-----------------|------------|-----------|--|
| | Form6 | Cooper Form 6 | Trip and Reclose 🔹 | All phases 🔹 | ✓ | ✓ | |
| • | PhaseB Device | Generic 🗾 | Trip and Reclose 🛛 🕞 | Phase B 📃 👻 | ✓ | ✓ | |
| | | ▼ | • | • | | | |

Powering Business Worldwide

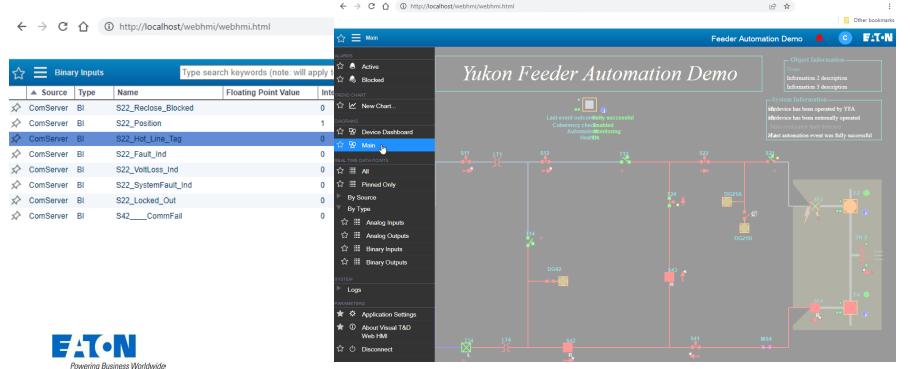
Extend HLT isolation to devices without HLT point



Global VTD Site

| | Auton | nation: | | | | SERIES | | | | | |
|---------|---------|----------|--------------|--|---------------------------|--------------------------|----------------|---|---|--|--|
| | | 0 | 0 | 0 | Yuk | on [™] Feeder | | | | | |
| | YFA | Manager | | | | | | - c | × | | |
| | di 🖸 | | | | | | | | | | |
| | • | Server | Regions | Events Health R | leports Options | | | | 0 | 2023-02-03 | 10:23:55.888 10:23:56.320 10:23:56.320 |
| | • Resta | | 긆 | | | Explorer Diraces | Health | 💼 🖬 s | ystem Start * | | 10:23:55.888 |
| 200 | Stop | | 3 positio | on changed | I → I I <u>×</u> I | | | _ | | - | 10:23:55.888 |
| | Contro | | | n@eaton.co | m | | | 5 4 | 5 → • | 2-03 | 10:23:55.888 10:23:56.320 10:23:56.320 |
| | Regions | 1 | | Kaven | | | | | 10 | | 10:23:56.32 |
| | | | ntion Policy | Inbox - Retain for 1 ye | ar (1 year) | Expires 2024- | 02-04 | | | 2-03 | 10:23:56.32 |
| | • 1 | 21 | | | | | | | | | 10:35:48.68 |
| | • 1 | 2 Trigge | er: Feeder | Automation Demo.S | 43_Position - Una | ble to retrieve historic | al events. SIM | 1: Device pos | ition | E0.00 | 10:35:48.68 |
| | • 1 | 2 (open | n/close) | | | | | | | and the second se | 10:23:55.88 |
| | | 3 | , , | | | | | | | E-0.07 | 10:35:48.68 |
| | | | | | | | | | | d b 2023-02-03 | 10:35:48.68 |
| | 1 | 3210~ | | | | Current | 13210 | fa . | | and a second sec | 10.23.55.88 |
| - | | | | Training Demo.DMS_S41_IC | | | | SM: Phase C inst. o | | | 10:35:48.68 |
| | | | | Training Demo.DMS_S41_IC_Der | | | | SIM: Phase C devic | | | 10:35:48.68 |
| | | | | Training Demo DMS_S41_IC_Der Training Demo DMS_S41_ICFaul | NUMBER OF STREET | | | YFA: Phase C dem SM: Phase C fault r | Contraction of the second second second | | |
| | | | | Training Demo.DMS_S41_ICFaul Training Demo.DMS_S41_IGFaul | | | | SM: Phase C fault i SM: Ground fault m | | | 10:23:55.88 |
| | | | | Training Demo DMS_S41_Info1 | | | | YFA: Information vi | | | 10:35:46.94 |

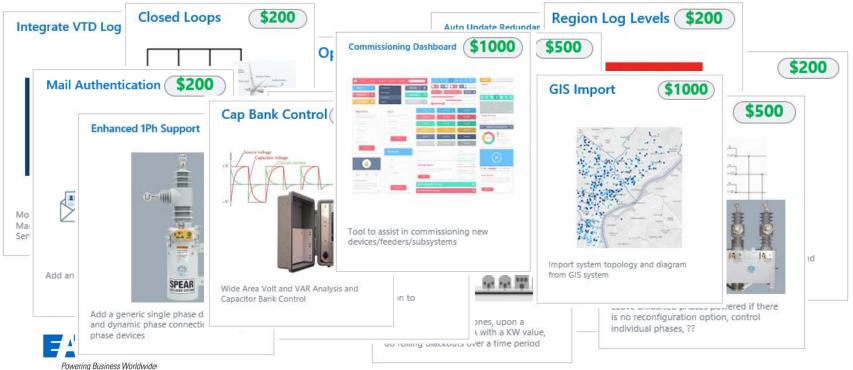
Real-Time Monitor Web Solution



© 2023 Eaton. All rights reserved.

Buy-a-Feature Game Review

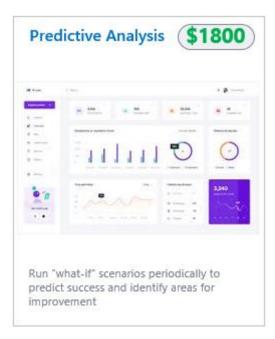
Least purchased features (Nice to haves)



© 2023 Eaton. All rights reserved.

Buy-a-Feature Game Review

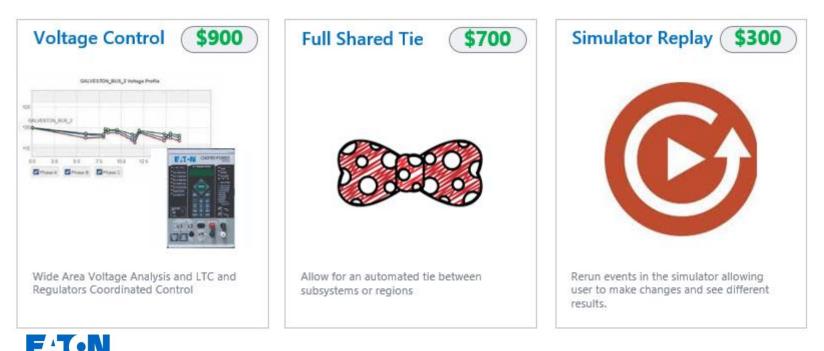
Most purchased long term feature





Buy-a-Feature Game Review

Most purchased "short term" features



Roadmap

- 4.0R1 Q4 2023
 - New product name: Feeder automation manager
 - Licensing with Revenera You manage your license
 - Prepare for **FUTURE** structure
 - 3 modules
 - Communication bridge (YGS)
 - Reliability (YFA)
 - Power quality (IVVC)





Why those modifications ?

- Shared technology between two software
- Shared R&D resources
- More than just FLISR now
- Prepare for future integration of Volt/Var management
- Eaton standard licensing platform
- Mechanism to convert actual licenses





Roadmap

• 4.0R1 Q4 2023



- Enterprise Gateway update
 - Additional Master Protocols: IEC 101/104, Modbus, OPC UA
 - Additional Slave Protocols: IEC 104, OPC UA
 - DNP secure authentication V5



Roadmap

- 4.1R1 Q2 2024 TBC Preliminary list
 - Tie device between subsystems/regions (11699)
 - Advantage: You can have smaller subsystem or region
 - Disadvantage: The engine will not be able to process two events in parallel anymore if a Tie is shared between two subsystems or regions. On the affected subsystems.
 - Enhanced single phase support (11973)
 - Support of single-phase interconnection when load is unbalanced







AVVC Phase 1&2 – Volt\Var by heuristic (~2025)

- 1st Integration of Voltage Regulators
 - Support of CVR (limited to VR & LTC only)
 - Support of Voltage Management (limited to VR + LTC only)
- 2nd Integration of Capacitor Bank controller
- Supported Functionalities (same as IVVC)
 - CVR, Voltage Management, Peak reduction, Energy reduction, etc.
- Reactive to post event switching operations









Roadmap

- Q4 2024
 - Phase 1
 - Voltage management & CVR using VR and LTCs







Future

 Volt/Var management with Cap Banks



- Enhanced Triple Single support (part1) (12489)
- Allow operations to be executed in parallel on regions (11429)
- Dynamic bus monitoring (998)



New PowerShell Scripts



- Sync Redundant server configuration**
- Populate the Customer Count per zone*
- Find all Bypassed and Out of Service devices**
- Export or Import multiple regions based on a text file**
- **Available on demand
- *Available in 3.3R1



Single phase device integration

• Select the phase under Device Types

| | •• | •• | _ | | _ | | |
|---|-----------------|--------------------|---|------------------|---|-----------------|---|
| | ID | Control (IED) Type | | Fault Capability | | Connected Phase | B |
| | Form6 | Cooper Form 6 | - | Trip and Reclose | - | All phases 🔹 | |
| | AutomatedSwitch | S&C 5801 | - | Detect | - | All phases 🛛 👻 | |
| | Manual | Manual Switch | - | None | - | All phases 🛛 👻 | |
| Ì | Spear | Eaton SPEAR | - | None | - | All phases 📃 👻 | |
| | | | - | | - | Phase A | |
| | | | | | | Phase B | |
| | | | | | | Phase C | |

- Power flow 3Ph to 1Ph
- Limitation on Tie YFA need same phase on both side (for now)



Data Analytics Technologies



© 2023 Eaton. All rights reserved.

Report Aggregator

- Used by our QA to analyze customer configurations
- Extract the system report file
- Create an excel spreadsheet

| | А | В | С | D | E | F | BP | BQ BR | BS |
|----|-----------|-----------------|------------------------|------------------|---------------|--------|----------------------------------|--|--------------------|
| 1 | Customer | Server 💌 | Region | Parent Subsystem | Source Feeder | ID 💌 | Device Automated Reset (sec's) 💌 | Zone Load Expiry Timeout (sec's) 🔽 Out Of Se | rvice 💌 Bypassed 💌 |
| 2 | Customer1 | CASROWHP6097924 | Feeder Automation Demo | Sub | F1 | C2_SF1 | 3600 | 900 Disabled | Disabled |
| 3 | Customer1 | CASROWHP6097924 | Feeder Automation Demo | Sub | F1 | C1_S11 | 3600 | 900 Disabled | Disabled |
| 4 | Customer1 | CASROWHP6097924 | Feeder Automation Demo | Sub | F1 | C1_S12 | 3600 | 900 Disabled | Disabled |
| 5 | Customer1 | CASROWHP6097924 | Feeder Automation Demo | Sub | F1 | C1_T12 | 3600 | 900 Disabled | Disabled |
| 6 | Customer1 | CASROWHP6097924 | Feeder Automation Demo | Sub | F2 | S22 | 3600 | 900 Disabled | Disabled |
| 7 | Customer1 | CASROWHP6097924 | Feeder Automation Demo | Sub | F2 | S21 | 3600 | 900 Disabled | Disabled |
| 8 | Customer1 | CASROWHP6097924 | Feeder Automation Demo | Sub | F2 | SF2 | 3600 | 900 Disabled | Disabled |
| 9 | Customer1 | CASROWHP6097924 | Feeder Automation Demo | Sub | F4 | SF4 | 3600 | 900 Disabled | Disabled |
| 10 | Customer1 | CASROWHP6097924 | Feeder Automation Demo | Sub | F4 | MS4 | 3600 | 900 Disabled | Disabled |
| 10 | | | | | | | | | |

Pro-Tip video available eaton.com/yfa





- Easily extract information from the xml file from the Health report
- A little bit more work is necessary to extract data from the Event folder



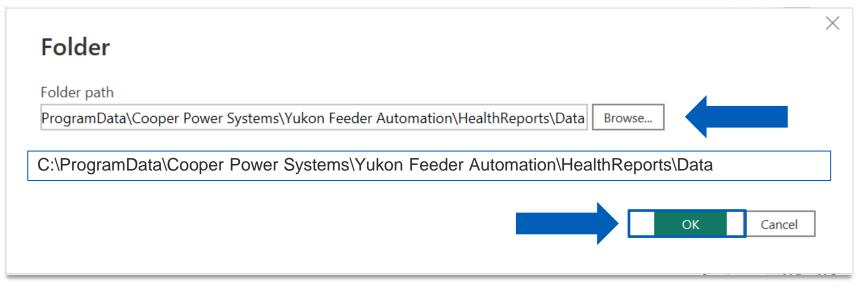
Power-BI Health report Step 1: Get files from Folder

| Ð | 9 | Q. | | | | | | | | He | althrep | oorts_ | _Good - Po | ower BI I |
|-------|----------|--------------------------------------|-----------|---------------|-------------------|---------------|---------------|---------------|------------|-----------|---------|--------|---------------------|-----------|
| File | | Home | Ins | ert | Modelin | 9 | View | He | elp | | | | | |
| Paste | S | Cut Copy Format pain oboard | ter | Get data v | Excel workbook | Data nub v | SQL Server | Enter data | @ Datav | | Recent | | Transforr data v | |
| 000 | | Joodra | ~ | Con | nmon data | sour | ces | | | | | ~ | Qui | |
| | | | U | X | Excel workb | ook | | | | | (| U | | |
| Ħ | | Communica | tion Fail | 6 | Power BI da | tasets | | Count | | | | probl | em Count | |
| 唱 | | 3 | 43 | []; | Dataflows | | | Total of | Device N | Not Autor | mated | | | |
| | | Total of De | evice Au | Ø | Dataverse | | | | | | | | | |
| | | 2 | | ŀ | SQL Server | | | | | | | | | |
| | | Z Total nun | 56 | ß | Analysis Ser | vices | | | | | | | | |
| | 1 | IOtal Hul | | | Text/CSV | | | | | | | | | |
| | | | | | Web | | | - 343 | (100%) | | | | | |
| | | | | | OData feed | | | | | | | | | |
| | | | | | Blank query | | | | | | | | | |
| | | | | Ę | Power BI Te | mplate | Apps | | | | | | | |
| | | | | | More | | | Co | onnect | to da | ta from | ı mul | tiple sour | ces. |

| Cat Data | | \times |
|-----------------|---|----------|
| Get Data | | |
| Search | All | |
| All | Excel Workbook | ~ |
| File | Text/CSV | |
| Database | 🖻 XML | |
| Power Platform | JSON | |
| Azure | Folder | |
| Online Services | PDF Import metadata and links about files in a folder. | |
| Other | 🔷 Parquet | |
| | SharePoint folder | |
| | | |



Power-Bl Health report Step 1: Get files from Folder





Power-BI Health report Step 2: Transform data

| Content | Name | Extension | Date accessed | Date modified | Date created |
|---------|--|-----------|-----------------------|------------------------|------------------------|
| Binary | 2023-02-06145550Feeder Automation Demo.xml | .xml | 2023-05-04 8:32:06 AM | 2023-02-06 2:55:51 PM | 2023-03-27 8:58:27 AN |
| Binary | 2023-02-06145611Feeder Automation Demo.xml | .xml | 2023-05-04 8:32:06 AM | 2023-02-06 2:56:11 PM | 2023-03-27 8:58:27 AN |
| Binary | 2023-04-04093001Feeder Automation Demo.xml | .xml | 2023-05-04 8:32:06 AM | 2023-04-04 9:30:02 AM | 2023-04-04 9:30:02 AN |
| Binary | 2023-04-05093000PG3_YFAConfig_RevC_20220408 | .xml | 2023-05-04 8:32:06 AM | 2023-04-05 9:30:00 AM | 2023-04-05 9:30:00 AM |
| Binary | 2023-04-14093000PG3_YFAConfig_RevC_20220408 | .xml | 2023-05-04 8:32:06 AM | 2023-04-14 9:30:01 AM | 2023-04-14 9:30:01 AM |
| Binary | 2023-04-19093000AEP PSO - Henryetta 20231804 R | .xml | 2023-05-04 8:32:06 AM | 2023-04-19 9:30:02 AM | 2023-04-19 9:30:02 AM |
| Binary | 2023-05-02093000Training Demo.xml | .xml | 2023-05-04 8:32:06 AM | 2023-05-02 9:30:00 AM | 2023-05-02 9:30:00 AM |
| Binary | 2023-05-03111150Duke DEC - Instance 3.xml | .xml | 2023-05-04 8:32:06 AM | 2023-05-03 11:11:51 AM | 2023-05-03 11:11:51 AM |
| | | | | | |
| | | | | | |

Power-BI Health report Step 3: Transform to XML

| | 📕 🗌 🖛 🕴 Events_Report_encour | | | |
|-------------------|---|-------------------------|--|-------------------------------------|
| | File Home Transform | Add Column View To | | |
| | | | Advanced Editor | |
| | Close & New Recent Enter Apply - Source - Sources - Data | | Refresh Choose | A |
| | Close New Query | Data Sources Parameters | | e Columns Reduce Rows Sort |
| | Queries [3] | < × √ fx = F | Folder.Files("C:\ProgramData\Cooper | Power Systems\Yukon Feeder Auto |
| Right-Click | | E Content | в Сору | ▼ A ⁸ c Exten |
| | Jx Unzipcontent | 1 Binary | |)emo.xml .xml |
| on Content | 🛄 Data (2) | 2 Binary | Remove Remove Other Columns | emo.xml .xml |
| | | 3 Binary 4 Binary | Duplicate Column | emo.xml .xml 2 20220408.xml .xml |
| column | | 5 Binary | Add Column From Examples | |
| | | 6 Binary | Remove Duplicates | 20231804 Renamed.xml .xml |
| | | 7 Binary | Remove Errors | .xml |
| | | 8 Binary | Change Type | 3.xml .xml |
| | | | Transform | |
| | | | Replace Errors | XML |
| | | | 🔁 Group By | Text Transforms |
| | | | Fill | |
| | | | Unpivot Columns | |
| | | | Unpivot Other Columns Unpivot Only Selected Columns | |
| | | | Rename | |
| | | | Move | • |
| | | | Drill Down | |
| | | | Add as New Query | |
| | | | | |



Power-BI – Event report

- Steps 1 and 2 are the same as Health report
- Step 3 needs some more work



- Steps 1 and 2 are the same as Health report
- Step 3 needs some more work

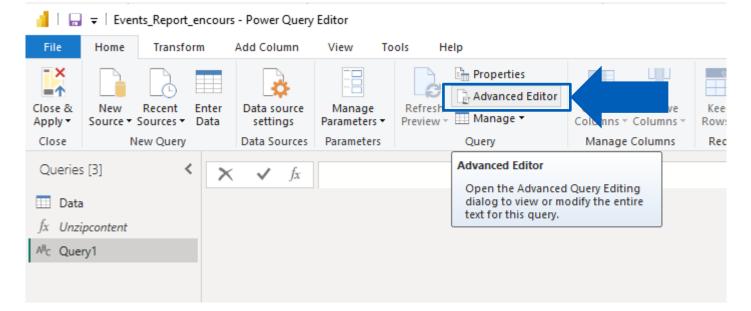


• First create a new Blank Query

| | File Home Transform | m | Add Column | View T | pols Help | | | |
|-----------------|--|---------------|---|--------------------------------------|---|--|---|---------------|
| | Close & Apply - Close New Recent E Source - Source - New Query | Enter Data | Data source settings Data Sources | Manage Parameters • Parameters | Refresh Preview • Advanced Editor Query | Choose Remove Columns • Columns • Manage Columns | Keep Remove Rows V Rows V Reduce Rows | A Z Sor |
| | Queries [2] < | × | √ fx | = Folder. | iles("C:\ProgramData\Coope | r Power Systems\Yuko | on Feeder Automa | atio |
| | 🛄 Data | | Content | <u>++</u> | A ^B C Name | ✓ A ^B C Ex | tension | - |
| | fx Unzipcontent | 1 | Binary | | YFAEVENT2022-12-06125158I | AS_SPYIND.ZIP .ZIP | | |
| | | 2 | Binary | | YFAEVENT2022-12-091016191 | ORTHEASTASRZIP | | |
| | | 3 | Binary | | YFAEVENT2022-12-091020301 | ORTHEASTASRZIP | | |
| Right- Click | Paste | | Binary | | YFAEVENT2022-12-091046241 | NORTHEASTASRZIP | | |
| | | | Binary | | YFAEVENT2022-12-09105201I | NORTHEASTASRZIP | | |
| Click | New Query | | Excel V | Vorkbook | FAEVENT2022-12-09114433I | NORTHEASTASRZIP | | |
| | New Parameter | | 🧯 SQL Se | rver | FAEVENT2022-12-09132053I | NORTHEASTASRZIP | | |
| | New Group | | 📔 Analysi | is Services | FAEVENT2022-12-14133638 | AS_SPYIND.ZIP .ZIP | | |
| | · · | | Text/C | SV | FAEVENT2022-12-14133836 | AS_SPYIND.ZIP .ZIP | | |
| | Expand All | | 🕀 Web | | FAEVENT2022-12-14134614 | AS_SPYIND.ZIP .ZIP | | |
| | Collapse All | | DData | feed | FAEVENT2022-12-14141605 | AS_SPYIND.ZIP .ZIP | | |
| | | 12 | 🕞 🛛 Blank O | Query | R I | AS_SPYIND.ZIP .ZIP | | |
| | | 13 | More | | AEV. IT2022-12-15154252 | AS_ESSB.ZIP .ZIP | | |
| | | 14 | | | FAEVENT2022-12-15154613 | AS_ESSB.ZIP .ZIP | | |
| | | 15 | I Combi | ne | FAEVENT2022-12-15155618 | AS_ESSB.ZIP .ZIP | | |
| | | 16 | I 🗟 Recent | Sources | FAEVENT2022-12-15160021 | AS_ESSB.ZIP .ZIP | | |
| | | 17 | Rinary | | VEAEV/ENT-2022-12-16-075336-0 | AS ESSR 7ID 7ID | | _ |

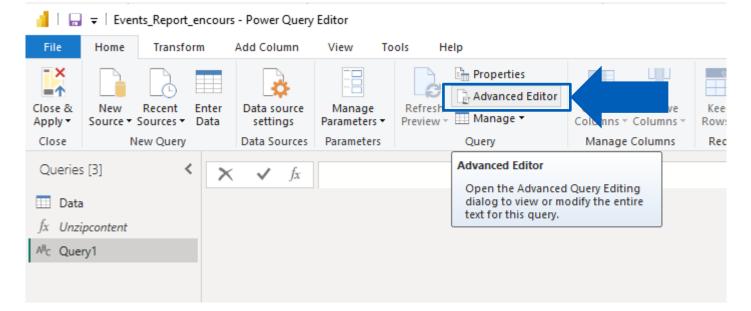


Second use Advanced Editor





Second use Advanced Editor





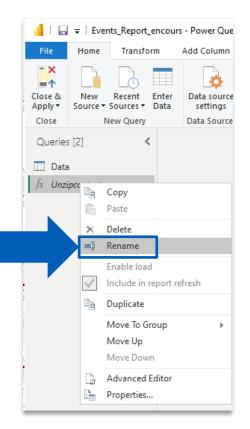
 Replace the white space content with the unzip function from this web site: <u>https://github.com/Michael19842/Power</u> BiFunctions/blob/main/ZipFile/Unzip.m



| Advanced Editor | | | × |
|---|-----------------|-------|---|
| Query1 | Display Option: | s * | ? |
| <pre>// Function build for decompressing a Zip file even if the filelength is missing in the localheader // More info on zip files here: https://en.wikipedia.org/wiki/ZIP_(file_format) // Known limitation: If there is a comment appended to the central header then this function will fail. You can use a hex editor to find these comments at the end of the file wicht will be just red (ZipFile as binary) => let //Load the file into a buffer.</pre> | adable text | | |
| <pre>ZipFileBuffer = Binary.Buffer(ZipFile), ZipFileSize = Binary.Length(ZipFileBuffer), //Constant values used in the query CentralHeaderSignature = 0x02014b50, CentralHeaderSize = 42, LocalHeaderSize = 30,</pre> | | | |
| <pre>// Predefined byteformats that are used many times over Unsigned16BitLittleIEndian = BinaryFormat.ByteOrder(BinaryFormat.UnsignedInteger16, ByteOrder.LittleEndian).</pre> | | | |
| Unsigned32BitLittleIEndian = BinaryFormat.ByteOrder(BinaryFormat.UnsignedInteger32, ByteOrder.LittleEndian | | | |
|), // Definition of central directory header CentralDirectoryHeader = BinaryFormat.Record(| | | |
| ✓ No syntax errors have been detected. | Done | Cance | H |

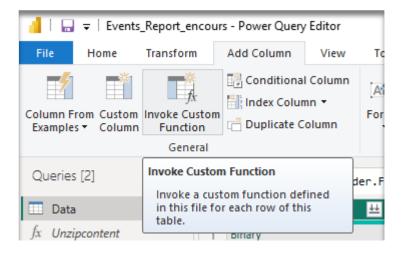


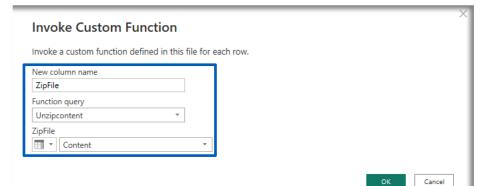
 Use the Rename to name this Query: Unzipcontent





Invoke the Custom Function



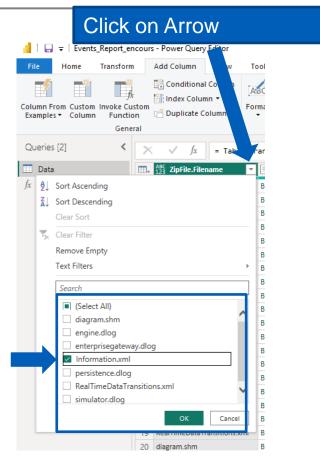




Power-BI Event report Step 4: Data is **almost** available

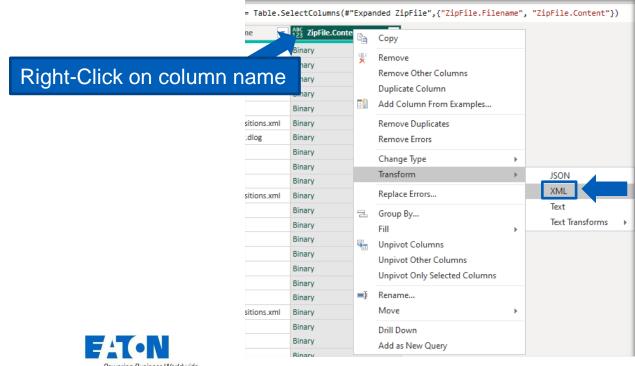
© 2023 Eaton. All rights reserved.

| E | xpand the c | olumn |
|------------------|---|-----------|
| | ▲BC 2ip | File |
| er Sy | Search Columns to Expand | |
| er Sy | Expand O Aggregate | |
| er Sy ver Sy | (Select All Columns) | |
| er Sy | LocalHeaderOffset CompressedSize | 1 |
| er Sy ver Sy | ☐ FileNameLength | |
| er Sy | HeaderSize | |
| ier Sy | Filename | |
| er Sy | Content | |
| er Sy | Use original column name as prefix | (|
| ver Sy ver Sy | 🛕 List may be incomplete. | Load more |
| er Sy | 0 | Cancel |
| Powering Busin | ness Worldwide | |



Power-Bl Event report Step 5: Data is **now** available

Transform the XML to a table





© 2023 Eaton. All rights reserved.

Power-Bl Event report Step 5: Data is **now** available

| | ^{ABC} ₁₂₃ ZipFile.Filename | ABC 2ipFile.Content.Activities | Marchi 123 ZipFile.Content.AutomationIncompleteReasons | MBC 123 ZipFile.Content.AutomationIncompleteReasonsString | ABC 123 ZipFile.Content.DurationString | - ABC Zij |
|----|--|--------------------------------|--|---|--|-----------|
| 1 | Information.xml | Table | Table | Table | 3 minutes and 49 seconds | Return |
| 2 | Information.xml | Table | Table | Automation disabled, Other | 282 milliseconds | Voltag |
| 3 | Information.xml | Table | Table | Automation disabled, Other | 101 milliseconds | Voltag |
| 4 | Information.xml | Table | Table | Major health problem | 76 seconds and 419 milliseconds | Fault, |
| 5 | Information.xml | Table | Table | Major health problem | 60 seconds and 466 milliseconds | Fault, |
| 6 | Information.xml | Table | Table | Table | 2 minutes and 1 second | Fault, |
| 7 | Information.xml | Table | Table | Table | 4 minutes and 39 seconds | Fault |
| 8 | Information.xml | Table | Table | External control | 10 seconds and 460 milliseconds | Volta |
| 9 | Information.xml | Table | Table | Table | 3 minutes and 44 seconds | Retur |
| 10 | Information.xml | Table | Table | Table | 4 minutes and 36 seconds | Retur |
| 11 | Information.xml | Table | Table | Load limit | 79 seconds and 736 milliseconds | Volta |
| 12 | Information.xml | Table | Table | Table | 66 seconds and 767 milliseconds | Retur |
| 13 | Information.xml | Table | Table | Table | 108 seconds and 715 milliseconds | Volta |
| 14 | Information.xml | Table | Table | Table | 2 minutes and 4 seconds | Volta |
| 15 | Information.xml | Table | Table | Table | 64 seconds and 996 milliseconds | Retur |
| 16 | Information.xml | Table | Table | Table | 76 seconds and 868 milliseconds | Retur |
| 17 | Information.xml | Table | Table | Table | 76 seconds and 825 milliseconds | Retur |
| 18 | Information.xml | Table | Table | Table | 81 seconds and 213 milliseconds | Volta |
| 19 | Information.xml | Table | Table | Table | 77 seconds and 382 milliseconds | Retur |
| 20 | Information.xml | Table | Table | Load limit | 78 seconds and 984 milliseconds | Volta |
| 21 | Information.xml | Table | Table | Table | 75 seconds and 959 milliseconds | Retur |
| 22 | Information.xml | Table | Table | Load limit | 80 seconds and 344 milliseconds | Volta |
| 23 | Information.xml | Table | Table | Table | 77 seconds and 260 milliseconds | Retur |
| 24 | Information.xml | Table | Table | Load limit | 18 seconds and 787 milliseconds | Volta |
| 25 | Information.xml | Table | Table | Table | 19 seconds and 170 milliseconds | Volta |
| 26 | Information.xml | Table | Table | Table | 18 seconds and 439 milliseconds | Retur |
| 27 | Information.xml | Table | Table | Table | 19 seconds and 106 milliseconds | Volta |
| 28 | < | | | | | > |

Powering Business Worldwide

Excel Add-In (3.3R1)

- Brings any data points to an Excel spreadsheet
- Real-time data only
 - Historical data: Export to Power-BI feature in Explorer
- See "Visual TD Excel Add-In User Guide"

| | B2 | - • () | fx {=VssPtCurrVal(A2:A4, "Quality, Value, Time")} | | |
|---|---------|---------|---|-----------------|---|
| | А | В | С | D | E |
| 1 | Name | Quality | Value | Timestamp | |
| 2 | L225.AA | 1 | 158.393 | 9/12/11 1:57 PM | |
| 3 | L225.AB | 1 | 152.144 | 9/12/11 1:57 PM | |
| 4 | L225.AC | 1 | 159.491 | 9/12/11 1:57 PM | |



Your turn





Topic 1 – Discussion on ADMS integration



Reasons to use YFA with an ADMS ?



What is the best way to integrate YFA to an ADMS ?



What would make it easier ?



Topic 2 – Discussion on an event outcome

How do you use the event outcome ?

Is it true to say you use this as a start to see if there is anything that needs to be investigated ?



What if we add a section in the report to include any issues that occurred during the event ? Would that be useful ?









